

Date of Installation: _____

Your Installer's Name: _____

Call for Annual Service Every: _____

Refer us and save \$25.00 on your annual service.



Maintenance of a Big Blue Filtration System

To give your system a long life and keep it running at top performance, take time to maintain it as recommended.

How do I know it's time to change the cartridge in the filter?

It is recommended you change your cartridge filter at least every three months or as needed.

- ✓ If the filter was installed to treat a problem with **sediment**, you will notice a drop in water pressure. It is time to change the cartridge.
- ✓ If the cartridge is installed to remove **odor**, you may notice a return of the sulfur odor as the cartridge loses its performance. It is time to change the cartridge.

How do I change my filter cartridge?

1. Get a bucket set up under the filter to catch water that sprays.



2. Take note that there is a three-way bypass around the filter.
3. First, close both shut offs on the inlet and outlet of the filter.
4. **Make sure you have a bucket under the filter!**
5. Press and hold the red button on top of the filter until water stops spraying out.
6. Now, take the black wrench and slide it on the blue part of the filter and spin it off, remembering "righty-tighty, lefty-loosey." This may take some force. If you cannot get it unscrewed, try pushing the red button for a little longer, then repeat.
7. Once the cartridge is off, dump the filter and water into the bucket.
8. Install the new cartridge.
9. Now, reverse the process taking the filter off to put it back on. Make sure there is still a black o-ring on top of the blue housing before you do this. Only hand-tighten to begin. **DO NOT OVERTIGHTEN OR IT WILL BE IMPOSSIBLE TO GET THE FILTER OFF THE NEXT TIME YOU CHANGE IT.**



LEFT: The top photo shows how the shutoffs look when the water is off. The lower photo shows how the shutoffs look when the water is on.

Where can I get filter cartridge replacements? Replacement cartridges are available at many home improvement stores. Contoocook Artesian Well also keeps them in stock for purchase. We are located on Rte. 114 in Henniker, next to Pats Peak Ski Area. Call 603-428-6060 to place an order.

My filter now leaks. What do I do? Pull the filter back off and check the black o-ring seal. This seal is the main cause of leaks. Make sure it is set properly and re-attempt to screw on the cartridge. If it still leaks, call Contoocook Artesian Well for service at 603-428-6060.